



1. ARRIVING AT THE FOUR POINTS BY SHERATON HOTEL, KELOWNA, BC

NOTE: Complimentary shuttle service is available from Kelowna Airport (YLW) to the Four Points by Sheraton Hotel. Please see page 2 for pick-up location.

Upon arrival to the hotel, please check in at the CMH desk and connect with the CMH coordinator. In the morning, a private coach will depart for the Galena Helipad. Transport will be accompanied by a CMH coach host from Kelowna. Every trip is catered with food and beverage.



2. GALENA INBOUND TRANSPORT SCHEDULE

Kelowna, BC (Four Points By Sheraton)	08:00 PT
Revelstoke, BC (Best Western Hotel)	10:45 PT
Shelter Bay Ferry Dock	11:45 PT
Trout Lake, BC (CMH Galena Helipad)	12:45 PT

Please dress in appropriate helicopter exchange attire. For more details, please read our [Helicopter Exchange Clothing Guidelines](#).



3. SELF-DRIVING TO THE HELIPAD

If you choose to self-drive to the CMH Galena Helipad, **please arrive by 12:45 PT** to ensure a proper introduction to the Galena program. If you miss your scheduled heli-transfer, you will be subject to additional transportation costs.



4. DELAYED LUGGAGE

Prior to departing the airport, please confirm your delayed luggage with both your airline and CMH. The ski shop at CMH Galena sells many of the items you need to ski comfortably while you wait for your luggage to arrive. CMH can arrange rental ski boots – please call us with size details as soon as possible.

CMH highly recommends you travel with ski boots as “carry-on luggage.”



5. GALENA OUTBOUND TRANSPORT SCHEDULE

Trout Lake, BC (CMH Galena Helipad)	14:45 PT
Galena Bay Ferry Dock	15:30 PT
Revelstoke, BC (Best Western Hotel)	16:45 PT
Kelowna, BC (Kelowna Airport YKA)	19:15 PT
Kelowna, BC (Four Points By Sheraton)	19:30 PT

All flights from YLW should not be scheduled on the day of your lodge departure. Unexpected delays due to weather or road conditions can alter your arrival time to the airport. CMH is not responsible for delays beyond our control. Guests are responsible to rebook flights.



CUSTOM TRAVEL ADVICE

Visit our website at www.canadianmountainholidays.com/booking/transportation

- Late arrival and early departure arrangements as well as advice with flight connections
- Airport shuttle services
- Self-drive maps
- Alternate arrival/departure cities
- Air/Heli charter and private vehicle price lists



CONTACT THE TRANSPORTATION DEPARTMENT

Phone: 403.762.7809 DIRECT LINE Email: cmhtransportation@cmhinc.com

Hours: 08:30 to 17:00 MT DAILY December 3, 2017 to May 5, 2018

Emergency Contact: 1.800.661.0252 (CMH Main Office)

All messages received after hours will be relayed to the guest at the earliest opportunity

Please call hotel direct to arrange pick-up: 1-250-807-7429

